



## 2004 Lincoln Town Car

\$2,900 180,994mi

1LNHM81W84Y681947

### Tech specs

Drive unit 4.6

Transmission hydraulic automatic

Drivetrain RWD

Body style sedan

Color silver

**Condition: 64%**

### Summary

This Lincoln Town Car is mechanically sound in its core systems. The engine runs smoothly with clean oil, no leaks, no misfires, and healthy charging voltage. The transmission shifts well with no slipping or leaks, and the brakes, steering, HVAC, and air suspension all check out with no fault codes. The diagnostic codes were last cleared over 10,000 miles ago, so the current 'no error' readings are reliable and not hiding anything recent. The fuel trims are essentially normal (right at -5% on cylinders 1-4), which is borderline but within acceptable range — worth keeping an eye on but not a concern today.

The most notable mechanical item is a slight noise from the rear differential at speeds above 40 mph. This is not urgent and the car drives fine, but it can indicate gear or bearing wear; in a worst case it could progress to a differential rebuild, so have the fluid checked and the noise monitored. Both front upper ball joints have torn protective boots — not dangerous immediately, but with the boots open, dirt and moisture will accelerate wear and eventually the ball joints themselves will need replacing, which is a suspension and steering safety item. The park-assist system has an active fault (radar sensor) and currently does not work; this is a convenience feature only. The audio module shows a stored data-link fault that did not return after clearing, so the system works now but could act up intermittently in the future.

On the body, the paint readings and findings show the right rear door and right quarter panel have been repainted (the quarter panel reading is very high at 420 microns), with clear coat already peeling on the rear door. There is also general cosmetic wear: scratches on the front fender and bumper, a cracked front air deflector, peeling chrome and torn weatherstrip on the trunk lid. Inside, the leather shows age-related cracking on the driver and passenger seats, worn door handles, and worn steering-wheel buttons. None of this affects how the car drives — it reflects the age and mileage of the vehicle.

Overall this is a usable, honest older sedan with no major powertrain or safety faults, but it carries a repainted quarter panel and a few maintenance items to budget for.

## Signs of an odometer rollback

no sign

## Technical condition

<b>Engine</b>		<b>ok</b>
<b>Mechanical inspection</b>		
Abnormal noise		no
Smoothness		ok
Smoke, excessive vapor in exhaust		no
Crankcase gases pressure		normal
Cooling system		ok
Exhaust system leaks		no
Belts	tension ok, no cracks	
Oil leaks		no
Oil condition	clean, level ok	
Oil sludge		no
Signs of recent repair		not found
<b>Computer diagnostic</b>		
Electronic components		no error codes
Voltage		14.2
Engine misfire		not detected
Fuel trim	-5.0% (cyl. 1-4)/ -1.5% (cyl. 5-8)	
Mileage since last code erase		10,804
<b>Automatic transmission</b>		<b>ok</b>
<b>Mechanical inspection</b>		
Abnormal Noise		no
Smoothness		ok
Slipping		no
Oil leaks		no
Oil condition	clean, level ok	
Signs of recent repair		not found
<b>Computer diagnostic</b>		
Electronic components		no errors
<b>Drivetrain</b>		<b>1 issue</b>

## Mechanical inspection

Rear differential

Slight noise at speed above 40mph

Driveshaft

ok

Boots

ok

Wheel bearings

ok

## Active and passive safety

ok

## Mechanical inspection

Seat belts

ok

## Computer diagnostic

ESC (Electronic stability control)

no error codes

SRS (Air bags)

no error codes

## Brakes and tires

ok

## Mechanical inspection

Excessive rotors wear

no

Excessive pads wear

no

Braking force

even

Fluid leaks

no

Brake fluid

clean, level ok

Excessive tire wear

no

Parking brake

ok

## Computer diagnostic

ABS (Anti-Lock Braking System)

no error codes

## Suspension

1 issue

## Mechanical inspection

Shock absorbers

no oil leaks

Springs

ok

Anti-roll bars

ok

Joints (visual control)

Torn boots on left and right front upper ball joints.

Rubber bushing

no cracks

Knocking during test drive

no

Steering pull

no

## Computer diagnostic

RASM (rear air suspension)

no error code

**HVAC** **ok**

**Mechanical inspection**

Fan bearing	quiet, no vibration
Cooling	ok
Heating	ok
Flow distribution	ok
A/C Compressor noises	normal

**Computer diagnostic**

Electronic components	no error codes
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**Steering (hydraulic power)** **ok**

**Mechanical inspection**

Steering backlash	no
Abnormal pump noise	no
Steering wheel force	normal
Fluid condition	clean, level ok
Fluid leaks	no

**Equipment** **2 issues**

**Mechanical inspection**

Power windows	ok
Lights	ok
Windshield wiper	ok
Windshield washer	ok
Door locks	ok
Dashboard	ok
Seats	ok

**Computer diagnostic**

HEC (dashboard)	no error code
DDM (doors module)	no error code
NGSC (cruise-control)	no error code
PAM (park aid)	Active error code C1983 (radar sensor error). System doesn't work.
ACM (audio control module)	Saved error code U1262 (data link fault). Doesn't appear after erasing. Audio system works good.
LCM (lightning control)	no error code

## Body condition

### Major body damages no

Structural damage	no
Flood damage	no
Significant corrosion	no
Entire car repainted	no

### Minor body damages 6 issues

Location	Damage
Front left fender	Scratch
Front left door	scratch on plastic trim
Front bumper	many scratches, cracked air deflector in front of the left wheel
Trunk lid	torn weatherstrip, chrome trim peeling
Rear right door	repainted, clear coat peeling
Right quarter panel	repainted

## Coating thickness

Normal coating thickness 80-160  $\mu\text{m}$ . A thicker layer indicates overpainting; thinner indicates a non-factory paint job or excessive wear. Measured only on metal (steel/aluminium) panels.

Body part	Left side ( $\mu\text{m}$ )	Right side ( $\mu\text{m}$ )
Front fender	140	140
Front door	150	150
Rear door	150	<b>200</b>
Quarter panel	140	<b>420</b>
Rocker panel	90	90

Body part	Top / rear ( $\mu\text{m}$ )
Hood	100
Roof	120
Trunk lid	120

## Interior

### Interior damages 2 issues

Noticeable dirt	no
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Worn out parts

Cracked leather on driver seat cushion, slight cracks on front passenger seat, worn left rear door handle, folded leather on a rear right door handle.

Unusual odor

no

Damaged parts

steering wheel buttons deterioration

Water leaks

no

## Documents

Service history

yes

Last oil change

Sep 4 2021

Number of keys

1

Owner's manual

yes

Warranty due

no warranty

Number of owners

2

## Equipment

- Kenda tires 225/60R17
- adjustable pedals
- auto dimming mirrors
- climate-control
- cruise-control
- leather seats
- leather steering wheel
- light alloy wheels
- multifunction steering wheel
- power lumbar support
- power seats
- rear air suspension
- auto low beam

*This list only contains the most important options. It is not the entire list of car options.*

Inspection date: Mar 30 2019

CarAdvisors — Metro Atlanta, GA

## All photos

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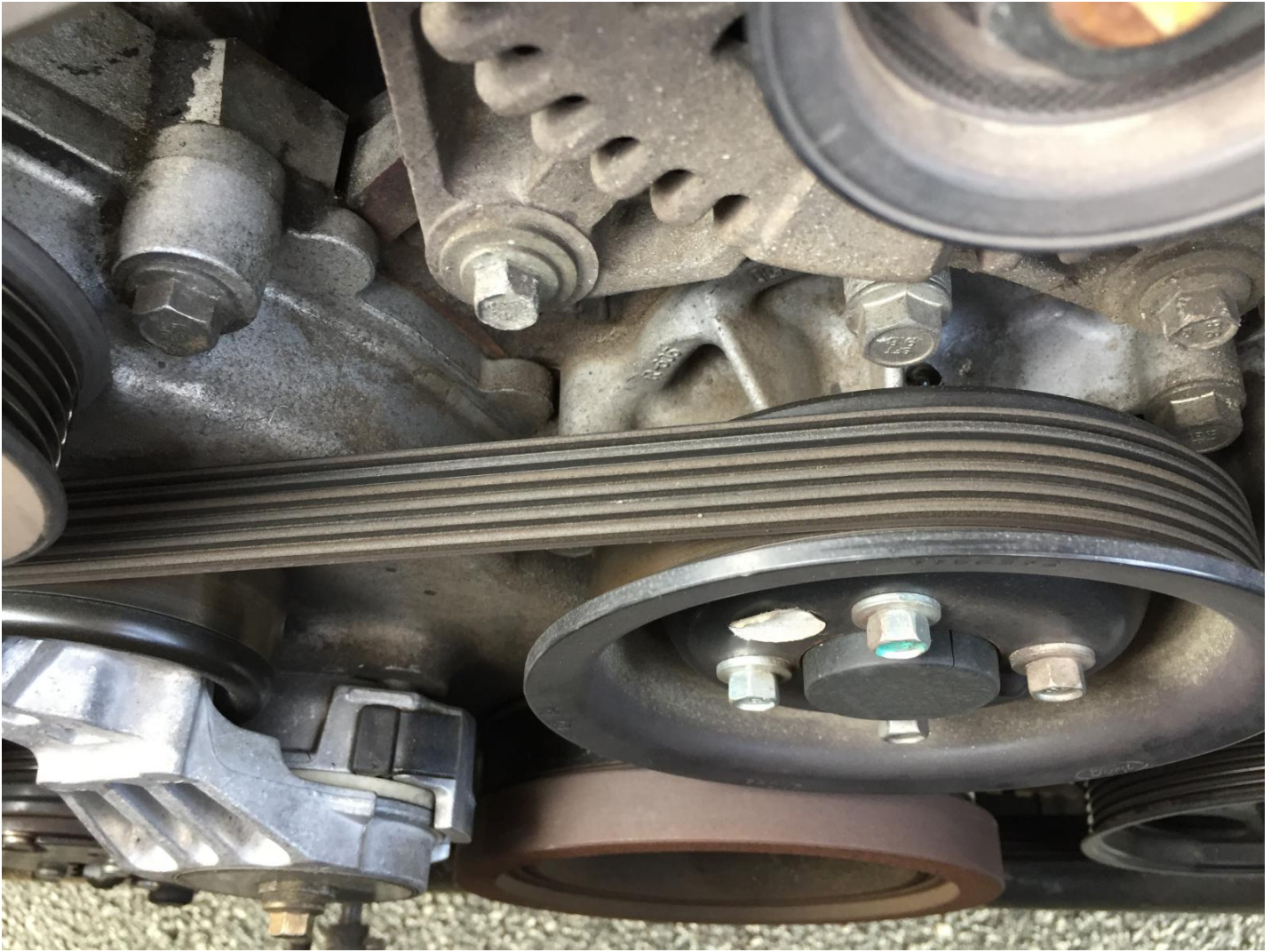
### Main photo



### Technical photos

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**Motorcraft**  
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Distributed by Ford Motor Company  
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Distributor or visit [www.motorcraft.com](http://www.motorcraft.com).

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Recycle symbol and text: RECYCLE

Small text: © 2011 Ford Motor Company, All Rights Reserved. Part No. 12526 N 23079 15

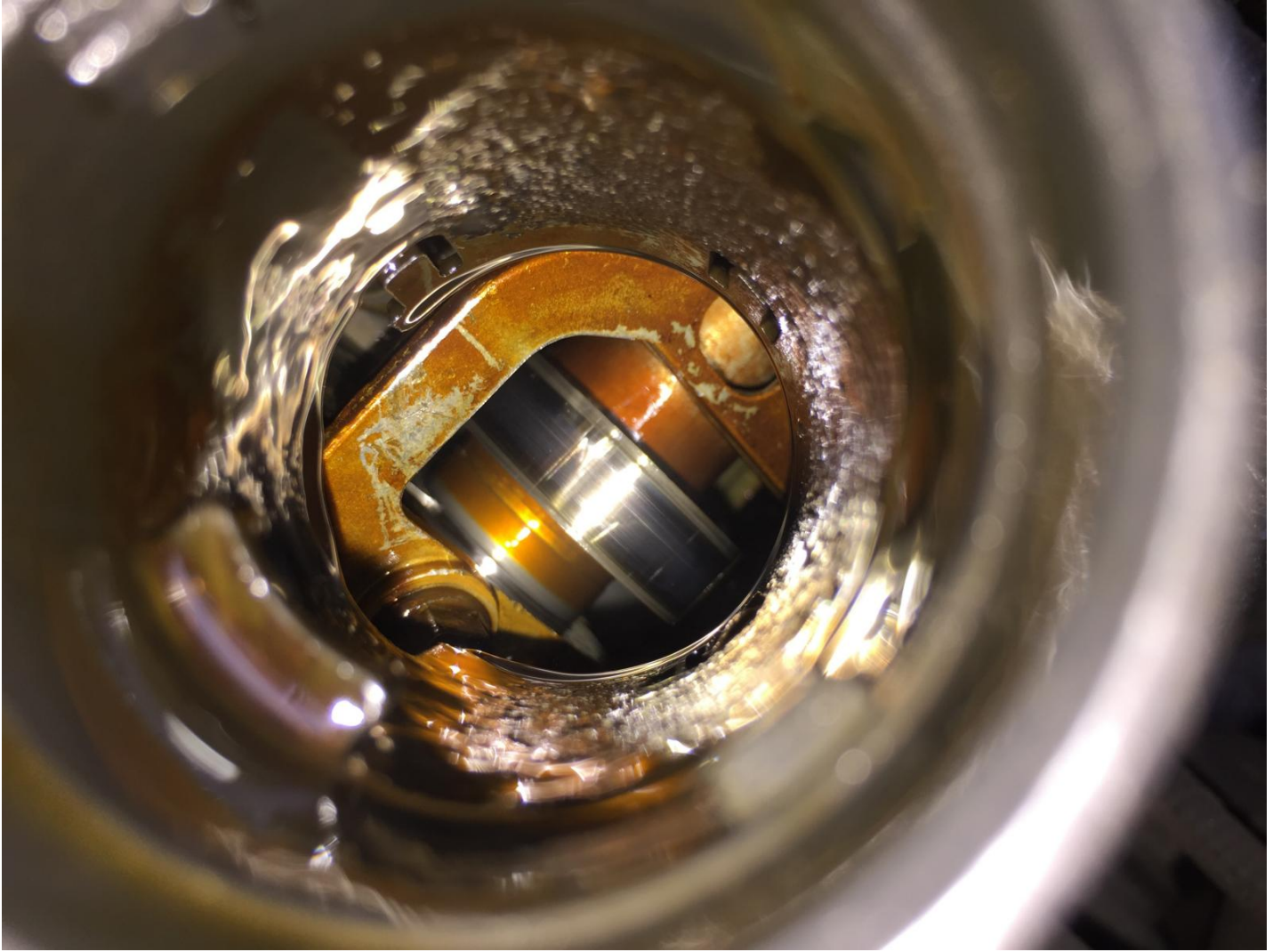
EXPLOSIVE GASES CAN CAUSE BLINDNESS OR INJURY

NO SPARKS, FLAMES, SMOKING

SULFURIC ACID CAN CAUSE BLINDNESS OR SEVERE BURNS

MEDICAL HELP FAST  
CAUTION: FOR SAFE JUMP STARTING FOLLOW INSTRUCTIONS IN VEHICLE OWNERS MANUAL. IF NOT AVAILABLE SEEK SERVICE ASSISTANCE.

RECYCLE





Kendo Kenetica 225/60 R16. Produced in 2016 week 38





Left front upper ball joint. Torn boot.



Right front upper ball joint. Torn boot.

**Body damage: Front left fender**

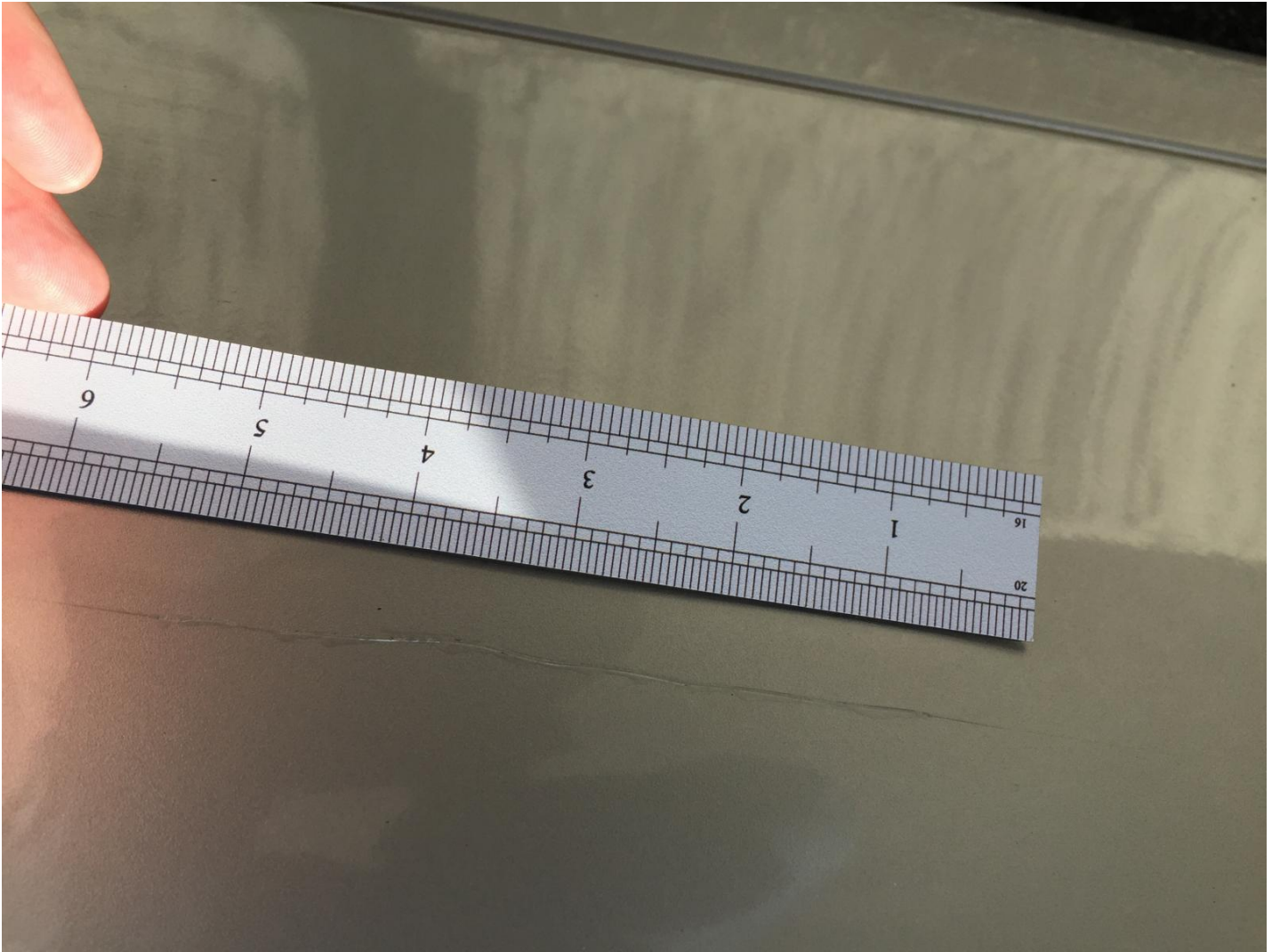
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scratch

**Body damage: Front left door**

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scratch on plastic trim

**Body damage: Front bumper**

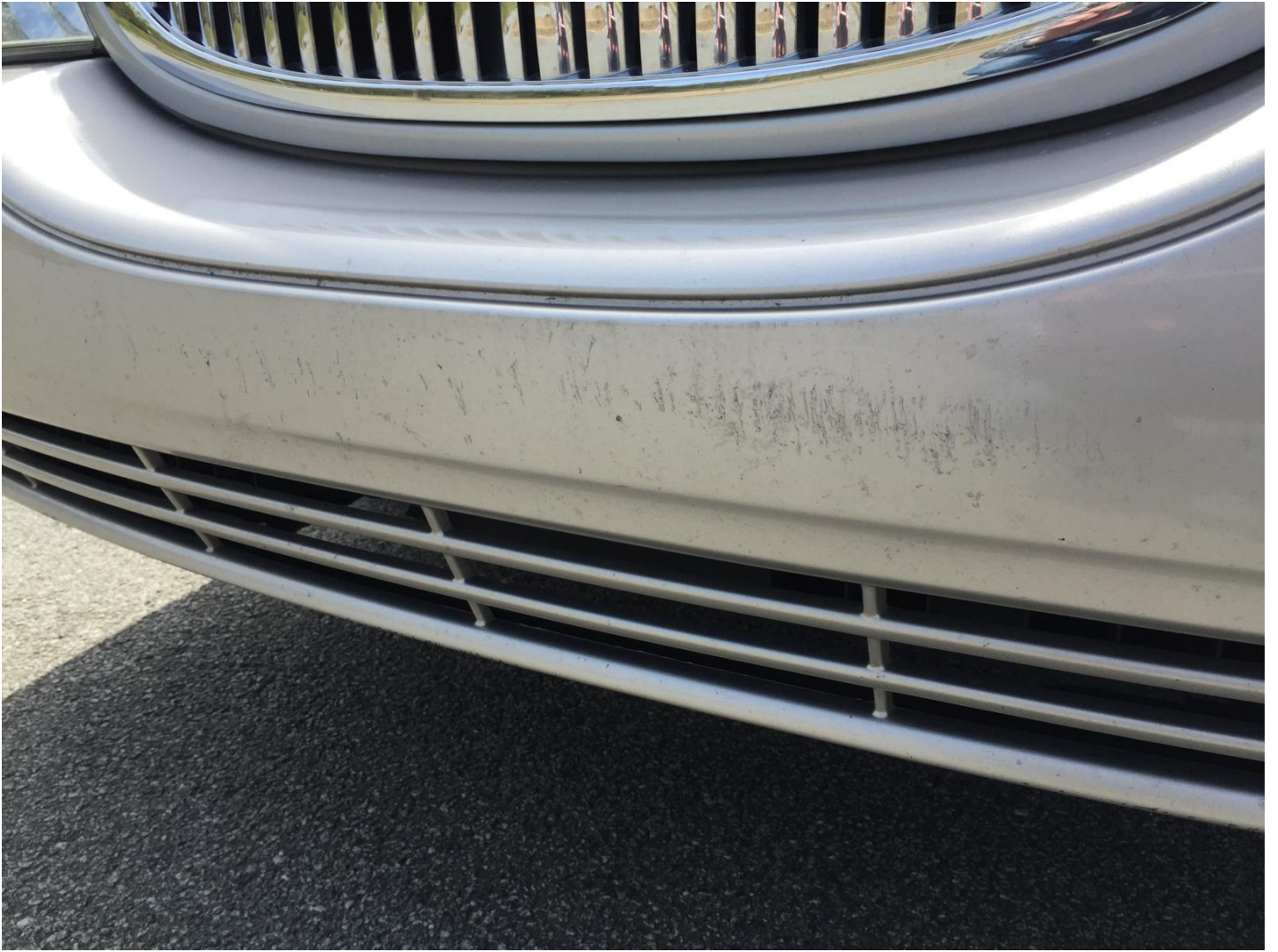
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scratch



scratches



scratches



scratches



cracked air deflector

**Body damage: Trunk lid**

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torn weatherstrip



torn weatherstrip



chrome trim peeling

**Body damage: Rear right door**

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Clear coat peeling

## **Body photos**

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all glasses and windshield are original

### **Interior - worn out parts**

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cracked leather



slightly cracked leather



worn left rear door handle

**Interior - damaged parts**

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steering wheel buttons deterioration



steering wheel buttons deterioration

## **Interior photos**

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**Documents**

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KEEP THIS CARD IN YOUR BOB

**Never hold a child on your lap while the vehicle is moving. In a crash, the child is not protected from injury or ejection and is at risk during airbag inflation. Never use a safety belt to restrain more than one person. See other side of this card for proper restraint of children in vehicle.**

**Airbags inflate quickly and with force. You can reduce the risk of inflation related to these places over being child safety seats or children 12 and under, in the front passenger seat if vehicle is equipped with a passenger's airbag, unless the airbag is turned off and the "off" light is illuminated.**

**For driver and front seat passengers, wear the seat as rearward as practical. Keep the seat back within a 10° range from upright and sit with your back up the seat. Never place objects, and avoid placing arms or hands, over the air bag cover.**

**Always place your hand on the steering wheel. To help maintain control of your vehicle, avoid sharp steering maneuvers. Handle slowly, take turns.**

**A driver with age limit in present driver's license.**

**Never drink and drive.**

**Always use proper tie-up technique. Pull handle to open.**

**Always use proper tie-up technique. Pull handle to open.**

owner's guide  
2004 MODEL TOWN CAR

maintenance guide  
2004 MODEL YEAR

warranty guide  
2004 MODEL YEAR

2004 MODEL YEAR WARRANTY GUIDE

THE BENEFITS OF OWNING A LINCOLN

LINCOLN

the benefits of owning

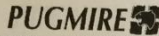
LINCOLN

quick reference guide  
2004 MODEL TOWN CAR

interactive owner experience  
2004 MODEL TOWN CAR

LINCOLN

2004 MODEL TOWN CAR INTERACTIVE OWNER EXPERIENCE



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 Fax: (770) 850-6582

**SERVICE DEPARTMENT HOURS**  
 7:30 a.m. to 6:00 p.m.  
 Monday - Friday

R/O Open Date	R/O Number
11/17/15	62026797/2
R/O Close Date	Status
11/17/15	Pre-Invoice
Mileage In	Mileage Out
158758	158759
Service Advisor / Tag #	
Jeff Almon/8676	

Work Phone	Vehicle Identification Number	
	1LNHM81W84Y684940	
Home Phone	Delivery Date	In-Service Date
770-834-9864	9/29/04	10/07/10
Body	Color	License Number
4DR SDN SIGN	SILVER	

DESCRIPTION OF SERVICE AND PARTS		AMOUNT
* Pat Mcconville at 770-952-2261 *		
*****		
CK# 1441		

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

Under certain circumstances you may choose to purchase and/or install a remanufactured, aftermarket, or used part. I acknowledge and accept these parts in the condition that these parts are in at the time of installation. The seller has properly informed me of these types of parts and I authorize the purchase and/or installation of these parts.

**NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.**

LABOR	9.95
PARTS	22.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	1.92
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	1.68
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
<b>TOTAL DUE</b>	<b>35.55</b>

# VEHICLE REPORT CARD

MULTI-POINT INSPECTION AS RECOMMENDED BY FORD MOTOR COMPANY



- LEGEND**
- May contribute to vehicle efficiency and promote a greener environment
  - Checked and OK at this time
  - May require future attention
  - Requires immediate attention

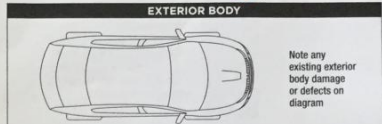
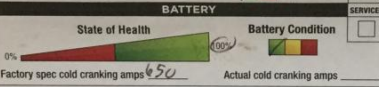
Date: \_\_\_\_\_ RO/Tag #: \_\_\_\_\_  
 Name: \_\_\_\_\_  
 Email: \_\_\_\_\_  
 Year/Make/Model: \_\_\_\_\_  
 VIN #: \_\_\_\_\_ Plate #: \_\_\_\_\_  
 Odometer: \_\_\_\_\_ Inspect. Month: \_\_\_\_\_  
 Owner Advantage Rewards\* #: \_\_\_\_\_ Service Balance: \_\_\_\_\_  
 Lincoln Extended Service Plan:  YES  NO  
 SYNC® VHR Activation:  YES  NO  N/A

SCHEDULED MAINTENANCE ITEMS*			
DUE	SERVICED	DUE	SERVICED
<input type="checkbox"/> The Works	<input type="checkbox"/>	<input type="checkbox"/> Engine Air Filter	<input type="checkbox"/>
<input type="checkbox"/> Oil Change & Filter	<input checked="" type="checkbox"/>	<input type="checkbox"/> Engine Coolant	<input type="checkbox"/>
<input type="checkbox"/> Tire Rotation	<input checked="" type="checkbox"/>	<input type="checkbox"/> Transmission Fluid &/or Filter	<input type="checkbox"/>
<input type="checkbox"/> Multi-Point Inspection	<input checked="" type="checkbox"/>	<input type="checkbox"/> Cabin Air Filter	<input type="checkbox"/>
<input type="checkbox"/> Fuel Filter	<input type="checkbox"/>	<input type="checkbox"/> Spark Plugs	<input type="checkbox"/>
*N Scheduled Maintenance			

\*This is only a partial list of vehicle maintenance items and is NOT all-inclusive. Please consult your Owner's Manual or visit LincolnOwner.com for vehicle-specific maintenance requirements.

FLUID LEVELS			
OK	FILL	OK	FILL
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

WIPER BLADES	
<input checked="" type="checkbox"/> Wiper Test Performed	<input checked="" type="checkbox"/> Wiper Blades



SYSTEMS / COMPONENTS	
<input checked="" type="checkbox"/> Operation of horn, interior lights, exterior lamps, turn signals, hazard and brake lamps	<input type="checkbox"/>
<input checked="" type="checkbox"/> Windshield for cracks, chips and pitting	<input type="checkbox"/>
<input checked="" type="checkbox"/> HVAC system and hoses / lines for leaks and/or damage	<input type="checkbox"/>
<input checked="" type="checkbox"/> Engine Cooling System, radiator, hoses and clamps	<input type="checkbox"/>
<input checked="" type="checkbox"/> Accessory drive belt(s)	<input type="checkbox"/>
<input checked="" type="checkbox"/> Brake system (including lines, hoses, and parking brake)	<input type="checkbox"/>
<input checked="" type="checkbox"/> Shocks / struts and other suspension components for leaks and/or damage	<input type="checkbox"/>
<input checked="" type="checkbox"/> Steering, steering linkages and ball joints (visual)	<input type="checkbox"/>
<input checked="" type="checkbox"/> Exhaust system and heat shield (leaks, damage, loose parts)	<input type="checkbox"/>
<input checked="" type="checkbox"/> Clutch operation (if equipped)	<input type="checkbox"/>
<input checked="" type="checkbox"/> Constant velocity (CV) drive axle boots (if equipped)	<input type="checkbox"/>
<input checked="" type="checkbox"/> Drive shaft, transmission, u-joint and shift linkage (if equipped) and lubricate (as needed)	<input type="checkbox"/>

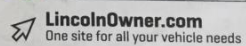
TIRE / BRAKE WEAR			
<b>TIRE TREAD</b>	7/32" and greater	4/32" to 6/32"	3/32" and less
<b>BRAKE LINING</b>	Over 5mm or 7/32" (Disc) or Over 2mm or 3/32" (Drum)	3 to 5mm or 4/32" to 7/32" (Disc) or 1.01 to 2mm (Drum) or 3/32" to 5/32"	Less than 3mm or 4/32" (Disc) or less than 2mm or 3/32" (Drum)

TIRE WEAR INDICATES	LEFT FRONT	RIGHT FRONT
<input type="checkbox"/> Alignment check needed	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Wheel balance needed	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Brake measurements not taken this service visit	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Tire Tread Depth <b>9</b> /32" Tire Age _____	Tire Tread Depth <b>9</b> /32" Tire Age _____
	Tire Wear Pattern / Damage	Tire Wear Pattern / Damage
	Tire Pressure set to factory-recommended PSI	Tire Pressure set to factory-recommended PSI
	Brake Lining <b>6</b> mm /32"	Brake Lining <b>6</b> mm /32"

	LEFT REAR	RIGHT REAR
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Tire Tread Depth <b>3</b> /32" Tire Age _____	Tire Tread Depth <b>5</b> /32" Tire Age _____
	Tire Wear Pattern / Damage	Tire Wear Pattern / Damage
	Tire Pressure set to factory-recommended PSI	Tire Pressure set to factory-recommended PSI
	Brake Lining <b>8</b> mm /32"	Brake Lining <b>8</b> mm /32"

SPARE TIRE	
<input checked="" type="checkbox"/>	Tire Pressure set

Comments:  
 right side valve cover has oil leak, also two tires are need to the future.



Advisor: \_\_\_\_\_ Technician: \_\_\_\_\_  
 Customer Signature: \_\_\_\_\_



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 MARIETTA, GA 30060  
 770-852-1984  
 Fax: 770-855-8576



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CUSTOMER NO. 290	ADVISOR PHILLIP JILES	1000	TAG NO. 7307	INVOICE DATE 05/25/10	INVOICE NO. FOC510348	
	LABOR RATE	LICENSE NO.	MILEAGE 101,247	COLOR SILVER/	STOCK NO.	
	YEAR / MAKE / MODEL 04/LINCOLN/TOWN CAR/4DR SDN SIGN			DELIVERY DATE	DELIVERY MILES	
	VEHICLE ID NO. 1LNHM81W84Y6884940			SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E. NO.		P.O. NO.	B.G. DATE 05/25/10		
REFERRAL # 7-704-0098	REFERRAL # 770-403-0098	COMMENTS				MO: 101247
LABOR & PARTS			DISCLAIMER OF WARRANTIES			
# 1 06LIZ06 OIL CHANGE TECH(S):1007 9.95			The only warranties on the product sold hereby are those warranties made by the manufacturer(s) of the product. PUGMIRE FORD, LLC/PUGMIRE LINCOLN MERCURY, INC/PUGMIRE SUZUKI/SUZUKI, INC hereby disclaims all warranties, either express or implied, and disclaims any warranty of MERCHANTABILITY or fitness for a particular purpose. Products may or may not be genuine replacement parts of the original vehicle manufacturer. PUGMIRE FORD, LLC/PUGMIRE LINCOLN MERCURY, INC/PUGMIRE SUZUKI/SUZUKI, INC neither assumes or authorizes any other person to assume for it any liability in connection with the sale of said products.			
PERFORM OIL AND FILTER CHANGE			TERMS: STRICTLY CASH UNLESS			
MAINT.			ARRANGEMENTS MADE			
CHANGED OIL AND FILTER			I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that, except for alternative acts by you, you are not responsible for loss or damage to vehicles or articles left in vehicle for any reason whatsoever, or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter or consequential damages. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. Any express term in any order for repairs, storage, and rental charges. Storage shall accrue at \$10.00 per day after 72 hours. Minimum labor charge 1.02 hour on all Diagnostic Work.			
PARTS			ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE, UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD, PUGMIRE FORD, LLC / PUGMIRE LINCOLN-MERCURY, INC. / PUGMIRE SUZUKI/ISUZU, INC.			
JOB # 1	1	PKG20	FLB20KIT	22.00	****	
JOB # 1	1	FL-820-S	FILTER	****	****	
JOB # 1	6	XO-5W20-DSP	OIL - E	****	****	
JOB # 1 TOTAL PARTS				22.00		
JOB # 1 TOTAL LABOR & PARTS				31.95		
# 2 07LIZ07 TIRE ROTATION TECH(S):1007 0.00						
ROTAIE TIRES						
NO WORK PERFORMED NEED TIRES						
PARTS						
JOB # 2 TOTAL PARTS				0.00		
JOB # 2 TOTAL LABOR & PARTS				0.00		
# 3 31LIZ99P INSPECTION TECH(S):1007 0.00						
PERFORM COMPLETE MULTI-POINT INSPECTION						
INSPECTION						
PERFORM INSPECTION						
PARTS						
JOB # 3 TOTAL PARTS				0.00		
JOB # 3 TOTAL LABOR & PARTS				0.00		
# 4 31LIZRTIRE TIRE INSPECT TECH(S):1007 0.00						
Added Operation (PHILJ @ 05/25/2010 14:41)						
TIRE INSPECTION						
INSPECTION						
TIRE INSPECTION RESULTS = RED						
TIRE TREAD DEPTH AT OR BELOW 3/32NDS AT THIS TIME						
PARTS						
JOB # 4 TOTAL PARTS				0.00		
JOB # 4 TOTAL LABOR & PARTS				0.00		
# 5 31LIZYBK BRK COND CODE YELLOW TECH(S):1007 0.00						
Added Operation (PHILJ @ 05/25/2010 14:41)						
BRAKE INSPECTION						
BRAKE INSPECTION RESULTS = YELLOW						
BETWEEN 3-5MM OF THICKNESS REMAINING						
PARTS						
JOB # 5 TOTAL PARTS				0.00		
THIS COPY MUST BE RETURNED FOR ADJUSTMENT						
<b>THANK YOU FOR YOUR BUSINESS!</b> WE WANT YOU TO BE COMPLETELY SATISFIED SO, PLEASE TELL US!						

This Receipt and Remittance Copy is VOID if the date is 05/25/10

Multi-Point Inspection Report Card as Recommended by Ford Motor Company

Name: WARD, Today's Date: 5-25-10 RO/Tag: 7307 State: IN  
Make/Model/Year: 04 TC 4.6 Mileage: 101,247 Inspec. Month: 10/247  
VIN #: \_\_\_\_\_ Plate #: \_\_\_\_\_

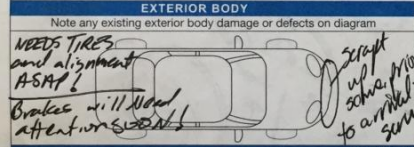
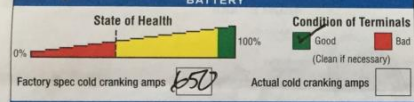
SCHEDULED MAINTENANCE ITEMS DUE FOR SERVICING ON THIS VISIT

ITEM	SERVICED	ITEM	SERVICED
<input type="checkbox"/> Cabin Air Filter	<input checked="" type="checkbox"/>	<input type="checkbox"/> Oil Filter	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Engine Air Filter <u>OK</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/> Spark Plugs	<input type="checkbox"/>
<input type="checkbox"/> Engine Coolant	<input type="checkbox"/>	<input type="checkbox"/> Tire Rotation	<input type="checkbox"/>
<input checked="" type="checkbox"/> Fuel Filter <u>OK</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/> Transmission Filter	<input type="checkbox"/>
<input checked="" type="checkbox"/> Oil Change	<input checked="" type="checkbox"/>	<input type="checkbox"/> Transmission Fluid	<input checked="" type="checkbox"/>

\*This is only a partial list of vehicle maintenance items and is NOT all-inclusive. Please consult your Owners Manual or visit www.genuineford.com for vehicle specific maintenance requirements.

CHECK FLUID LEVELS AND FILL

OK	FILL	OK	FILL
<input checked="" type="checkbox"/> Engine Oil	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Power Steering	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Brake Fluid	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Window Washer	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Coolant	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Coolant Recovery Reservoir	<input checked="" type="checkbox"/>



TIRE/BRAKE WEAR

7/32" and greater	4/32" to 7/32"	3/32" and less	
Over 5mm or 7/32" (Disc) or Over 2mm or 3/32" (Drum)	3 to 5mm or 4/32" to 7/32" (Disc) or 1.5 to 2mm (Drum) or 2/32" to 3/32"	Less than 3mm or 4/32" (Disc) or 1mm or 2/32" or less (Drum)	
<b>LEFT FRONT</b>	<b>RIGHT FRONT</b>	<b>LEFT REAR</b>	<b>RIGHT REAR</b>
<input checked="" type="checkbox"/> Tire Tread Depth <u>5 outer 4/32 inner</u>	<input checked="" type="checkbox"/> Tire Tread Depth <u>3</u>	<input checked="" type="checkbox"/> Tire Tread Depth <u>3</u>	<input checked="" type="checkbox"/> Tire Tread Depth <u>3</u>
<input checked="" type="checkbox"/> Tire Wear Pattern/Damage	<input checked="" type="checkbox"/> Tire Wear Pattern/Damage <u>inner + outer wear</u>	<input checked="" type="checkbox"/> Tire Wear Pattern/Damage	<input checked="" type="checkbox"/> Tire Wear Pattern/Damage <u>inner + outer wear</u>
<input checked="" type="checkbox"/> Tire Pressure - set to factory recommended PSI	<input checked="" type="checkbox"/> Tire Pressure - set to factory recommended PSI	<input checked="" type="checkbox"/> Tire Pressure - set to factory recommended PSI	<input checked="" type="checkbox"/> Tire Pressure - set to factory recommended PSI
<input checked="" type="checkbox"/> Brake Lining <u>6</u> mm /32"	<input checked="" type="checkbox"/> Brake Lining <u>6</u> mm /32"	<input checked="" type="checkbox"/> Brake Lining <u>5-6</u> mm /32"	<input checked="" type="checkbox"/> Brake Lining <u>5-6</u> mm /32"
<input checked="" type="checkbox"/> Alignment check needed	<input checked="" type="checkbox"/> Alignment check needed	<input checked="" type="checkbox"/> Alignment check needed	<input checked="" type="checkbox"/> Alignment check needed
<input type="checkbox"/> Wheel balance needed	<input type="checkbox"/> Wheel balance needed	<input type="checkbox"/> Wheel balance needed	<input type="checkbox"/> Wheel balance needed
<input type="checkbox"/> Tire repair needed	<input type="checkbox"/> Tire repair needed	<input type="checkbox"/> Tire repair needed	<input type="checkbox"/> Tire repair needed
<input type="checkbox"/> Brake measurements not taken this service visit	<input type="checkbox"/> Brake measurements not taken this service visit	<input type="checkbox"/> Brake measurements not taken this service visit	<input type="checkbox"/> Brake measurements not taken this service visit
<input type="checkbox"/> Check for open tire recalls	<input type="checkbox"/> Check for open tire recalls	<input type="checkbox"/> Check for open tire recalls	<input type="checkbox"/> Check for open tire recalls

SYNC VEHICLE HEALTH REPORT (VHR)

VHR Activation:  Yes  No  N/A

LEGEND:  Checked and OK at this time  May require future attention  Requires immediate attention

CHECK FOLLOWING SYSTEMS/COMPONENTS

<input checked="" type="checkbox"/> Brake system (including lines, hoses, and parking brake)	SERVICED
<input checked="" type="checkbox"/> Shocks/struts and other suspension components for leaks and/or damage	SERVICED
<input checked="" type="checkbox"/> Steering, steering linkages and ball joints	SERVICED
<input checked="" type="checkbox"/> Exhaust system (leaks, damage, loose parts)	SERVICED
<input checked="" type="checkbox"/> Clutch operation (if equipped)	SERVICED
<input checked="" type="checkbox"/> Constant velocity (CV) drive axle boots (if equipped)	SERVICED
<input checked="" type="checkbox"/> Drive shaft, transmission, u-joint and shift linkage (if equipped) and lubricate (as needed)	SERVICED
<input checked="" type="checkbox"/> Operation of horn, interior lights, exterior lamps, turn signals, hazard and brake lamps	SERVICED
<input checked="" type="checkbox"/> Windshield washer spray, wiper operation and wiper blades	SERVICED
<input checked="" type="checkbox"/> Windshield for cracks, chips and pitting	SERVICED
<input checked="" type="checkbox"/> HVAC system and hoses/lines for leaks and/or damage	SERVICED
<input checked="" type="checkbox"/> Engine Cooling System, radiator, hoses and clamps	SERVICED
<input checked="" type="checkbox"/> Accessory drive belt(s)	SERVICED

Comments: \_\_\_\_\_  
Service Advisor: 1000 Customer Signature: \_\_\_\_\_



**PUGMIRE FORD**  
One Ford Way  
Carrollton, GA 30115  
(770) 832-2457  
Fax: (770) 834-3137  
www.pugmire.com

**PUGMIRE LINCOLN-MERCURY**  
1865 Cobb Pkwy, South  
Marietta, GA 30060  
(770) 850-2261  
Fax: (770) 850-8582

**SERVICE DEPARTMENT HOURS**  
8:00 a.m. to 5:30 p.m.  
Monday - Friday  
8:00 a.m. to 1:00 p.m. Saturday

R/O Open Date	R/O Number
2/01/13	62011403/1
R/O Close Date	Status
2/04/13	Pre-Invoice
Mileage In	Mileage Out
133636	133636
Service Advisor / Log #	
Phil Jiles/1795	
Vehicle Identification Number	
1LNHM81W84Y684940	
Delivery Date	In-Service Date
9/23/04	10/07/10
Color	License Number
SILVER	

Year	Make	Model
2004	LINCOLN	TOWN CAR

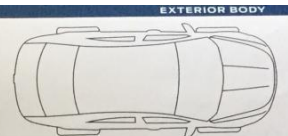
Work Phone	
Home Phone	770-834-9864
Body	4DR SDN SIGN

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - 20LIZ: HEAVY ENGINE REPAIR CK FOR BELT BROKEN Caused by TEST SHOWED A/C COMPRESSOR LOCKED UP AND BROKE BELT T. REPLACED A/C COMPRESSOR AND RECHARGED SYSTEM. I NSTALLED NEW BELT. RETSTED OK Work performed by KEVIN WHITE (KW ) Installed 5W1Z 19V703 AA :COMPRESSOR ASY 1@813.65 813.65 Installed 3W7Z 8620 AA :V-BELT 1@72.62 72.62 Installed YN 19 :REFRIGERANT - R-134A 40@.98 39.20 Sub Total: 1305.47	
#2 - 99P: MULTI POINT INSPECTION Sub Total: .00	
#3 * YTIRE: TIRE INSPECTION RESULTS = YELLOW TIRE TREAD BETWEEN 4/32 TO 6/32" MAY NEED ATTENTION SOON Sub Total: .00	
#4 * GBK: BRAKE INSPECTION COMPLETED - BRAKES IN THE GREENOKAY AT THIS TIME Sub Total: .00	
#5 * GBATT: BATTERY INSPECTION RESULTS = GREEN. BATTERY WITHIN RECOMMENDED C.C.A RANGE. NO ATTENTION REQUIRED AT THIS TIME. Sub Total: .00	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.*	LABOR 380.00
DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.	PARTS 925.47
Under certain circumstances you may choose to purchase and/or install a remanufactured, aftermarket, or used part. I acknowledge and accept these parts in the condition that these parts are in at the time of installation. The seller has properly informed me of these types of parts and I authorize the purchase and/or installation of these parts.	DEDUCTIBLE .00
	SUBLET 5.25
	SHOP SUPPLIES .00
	HAZARDOUS MATERIALS 65.15
	SALES TAX OR TAX I.D. .00
	SPECIAL ORDER DEPOSIT .00
	DISCOUNTS 1375.87
	TOTAL DUE

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.  
X

Year/Make/Model: \_\_\_\_\_ Plate #: \_\_\_\_\_  
 VIN #: \_\_\_\_\_ Odometer: \_\_\_\_\_ Inspect. Month: \_\_\_\_\_  
 Owner Advantage Rewards #: \_\_\_\_\_ Service Balance: \_\_\_\_\_  
 Ford Extended Service Plan:  YES  NO  
 SYNC® VHR Activation:  YES  NO  N/A



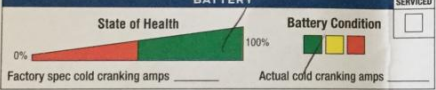
Note any existing exterior body damage or defects on diagram

SCHEDULED MAINTENANCE ITEMS*			
DUE	SERVICED	DUE	SERVICED
<input type="checkbox"/> THE WORKS	<input type="checkbox"/>	<input type="checkbox"/> Engine Air Filter	<input type="checkbox"/>
<input type="checkbox"/> Oil Change & Filter	<input type="checkbox"/>	<input type="checkbox"/> Engine Coolant	<input type="checkbox"/>
<input type="checkbox"/> Tire Rotation	<input type="checkbox"/>	<input type="checkbox"/> Transmission Fluid &/or Filter	<input type="checkbox"/>
<input type="checkbox"/> Multi-Point Inspection	<input type="checkbox"/>	<input type="checkbox"/> Cabin Air Filter	<input type="checkbox"/>
<input type="checkbox"/> Fuel Filter	<input type="checkbox"/>	<input type="checkbox"/> Spark Plugs	<input type="checkbox"/>
<input type="checkbox"/> K Scheduled Maintenance			

\*This is only a partial list of vehicle maintenance items and is NOT all-inclusive. Please consult your Owner's Manual or visit FordOwner.com for vehicle-specific maintenance requirements.

FLUID LEVELS				SERVICED
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Oil and/or fluid leaks				
<input type="checkbox"/> Engine Oil	<input type="checkbox"/> Power Steering	<input type="checkbox"/> Transmission (if equipped with dual-clutch)		
<input type="checkbox"/> Brake Reservoir	<input type="checkbox"/> Window Washer	<input type="checkbox"/> Coolant/Recovery Reservoir		

WIPER BLADES		SERVICED
<input type="checkbox"/> Wiper Test Performed	<input checked="" type="checkbox"/> Wiper Blades	<input type="checkbox"/>



SYSTEMS / COMPONENTS		SERVICED
LIGHTS / WINDSHIELD		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Operation of horn, interior lights, exterior lamps, turn signals, hazard and brake lamps		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Windshield for cracks, chips and pitting		
BELTS / HOSES / MOUNTS		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
HVAC system and hoses / lines for leaks and/or damage		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Engine Cooling System, radiator, hoses and clamps		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessory drive belt(s)		
BRAKE SYSTEM		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Brake system (including lines, hoses, and parking brake)		
STEERING / SUSPENSION		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Shocks / struts and other suspension components for leaks and/or damage		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Steering, steering linkages and ball joints (visual)		
EXHAUST SYSTEM		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Exhaust system and heat shield (leaks, damage, loose parts)		
TRANSMISSION / DRIVE AXLE		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Clutch operation (if equipped)		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Constant velocity (CV) drive axle boots (if equipped)		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Drive shaft, transmission, u-joint and shift linkage (if equipped) and lubricate (as needed)		

TIRE TREAD		TIRE / BRAKE WEAR	
7/32" and greater	4/32" to 6/32"	3/32" and less	
Over 5mm or 7/32" (Disc) or Over 2mm or 3/32" (Drum)	3 to 5mm or 4/32" to 7/32" (Disc) or 1.01 to 2mm (Drum) or 2/32" to 3/32"	Less than 3mm or 4/32" (Disc) or 1mm or 2/32" or less (Drum)	

TIRE WEAR INDICATES	SERVICED	LEFT FRONT	RIGHT FRONT
<input type="checkbox"/> Alignment check needed	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Wheel balance needed	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Brake measurements not taken this service visit	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
		Tire Tread Depth <u>6</u> /32" Tire Age _____	Tire Tread Depth <u>6</u> /32" Tire Age _____
		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
		Tire Wear Pattern / Damage	Tire Wear Pattern / Damage
		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
		Tire Pressure set to factory-recommended PSI	Tire Pressure set to factory-recommended PSI
		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
		Brake Lining _____ mm /32"	Brake Lining _____ mm /32"
		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
		LEFT REAR	RIGHT REAR
		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
		Tire Tread Depth <u>6</u> /32" Tire Age _____	Tire Tread Depth <u>6</u> /32" Tire Age _____
		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
		Tire Wear Pattern / Damage	Tire Wear Pattern / Damage
		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
		Tire Pressure set to factory-recommended PSI	Tire Pressure set to factory-recommended PSI
		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
		Brake Lining _____ mm /32"	Brake Lining _____ mm /32"
		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
		SPARE TIRE	
		<input checked="" type="checkbox"/>	
		Tire Pressure set _____	Tire Age _____

Comments:  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Advisor: \_\_\_\_\_ Technician: \_\_\_\_\_  
 Customer Signature: \_\_\_\_\_

